

CONDITIONS

For a full list of functional tests performed on each device, please see the table at the bottom of this page.

New - Kitted	<ul style="list-style-type: none">• New device is in the OEM retail packaging and comes with original accessories• Device does not have any cellular network usage
New - Handset Only	<ul style="list-style-type: none">• Device does not have any cellular network usage• No visible cosmetic defects• Device is bulk packed and does not come with any accessories
CPO: Certified Pre-Owned	<ul style="list-style-type: none">• No functional defects identified• Primary viewable area (main display) may contain minor defects• Limited minor defects allowed on cover, housing, corners/edges, rear of device
Grade A+: Like New Condition and Fully Functional	<ul style="list-style-type: none">• Minimal scratches and blemishes• External LDI (Liquid Damage Indicator) not triggered / LDI may be missing• Fully functional (passed all functional tests performed — see below for list)• CPNI (Customer Proprietary Network Information) cleared (i.e. data cleared)

<p>Grade A: Like New Condition</p>	<ul style="list-style-type: none"> • Minimal scratches and blemishes • External LDI (Liquid Damage Indicator) not triggered / LDI may be missing • Functional test not performed • CPNI (Customer Proprietary Network Information) cleared (i.e. data cleared) • LCD may contain shadows or burn-in since device is not functionally tested
<p>Grade A-: Like New Condition with Functional Defects</p>	<ul style="list-style-type: none"> • Minimal scratches and blemishes • External LDI (Liquid Damage Indicator) not triggered / LDI may be missing • One or multiple functional defects may be present • CPNI (Customer Proprietary Network Information) cleared (i.e. data cleared)
<p>Grade B+: Light Wear and Tear and Fully Functional</p>	<ul style="list-style-type: none"> • Does not contain deep (fingernail/tool catching) scratches <ul style="list-style-type: none"> ◦ Can have one or multiple light scratches varying in length • No LCD/Touch panel cracks but light burrs are acceptable • Camera (front/rear) lens cracks may be present • External LDI not triggered / LDI may be missing • Fully functional (passed all functional tests performed — see below for list) • CPNI (Customer Proprietary Network Information) cleared (i.e. data cleared)

<p>Grade B: Light Wear and Tear</p>	<ul style="list-style-type: none"> • Does not contain deep (fingernail/tool catching) scratches <ul style="list-style-type: none"> ◦ Can have one or multiple light scratches varying in length • No LCD/Touch panel cracks but light burrs are acceptable • Camera (front/rear) lens cracks may be present • External LDI not triggered / LDI may be missing • Functional tests not performed • CPNI cleared • LCD may contain shadows or burn-in since device is not functionally tested
<p>Grade B-: Light Wear and Tear with Functional Defects</p>	<ul style="list-style-type: none"> • Does not contain deep (fingernail/tool catching) scratches <ul style="list-style-type: none"> ◦ Can have one or multiple light scratches varying in length • No LCD/Touch panel cracks but light burrs are acceptable • Camera (front/rear) lens cracks may be present • External LDI not triggered / LDI may be missing • One or multiple functional defects may be present • CPNI cleared
<p>Grade C+: More Aggressive Wear and Tear</p>	<ul style="list-style-type: none"> • Deep (fingernail/tool catching) scratches may be present on LCD/Touch panel or back housing/glass. Moderate burrs/dents are acceptable.

<p>and Fully Functional</p>	<ul style="list-style-type: none"> • Externally viewable LDI not triggered / LDI may be missing • Fully functional (passed all functional tests performed — see below for list) • CPNI cleared
<p>Grade C: More Aggressive Wear and Tear</p>	<ul style="list-style-type: none"> • Deep (fingernail/tool catching) scratches may be present on LCD/Touch panel or back housing/glass. Moderate burrs/dents are acceptable. • Externally viewable LDI not triggered / LDI may be missing • Functional tests not performed • CPNI cleared • Camera (front/rear) lens cracks may be present • LCD may contain shadows or burn-in since device is not functionally tested
<p>Grade C-: More Aggressive Wear and Tear with Functional Defects</p>	<ul style="list-style-type: none"> • Deep (fingernail/tool catching) scratches may be present on LCD/Touch panel or back housing/glass. Moderate burrs/dents are acceptable. • Externally viewable LDI not triggered / LDI may be missing • One or multiple functional defects may be present • CPNI cleared
<p>Grade D: Heavy Cosmetic Damage with LCD/Touch Panel Cracks</p>	<ul style="list-style-type: none"> • Will have excessive damage on multiple surface areas and cracks on the LCD/Touch panel • Missing small parts such as side keys, fingerprint sensor, speakers, flexes, front camera, daughter boards, camera/flash lens and internal mechanical

parts (Display, PCBA, Main/Rear Camera, Housing and Battery not considered)

- Externally viewable LDI may be triggered with or without corrosion / LDI may be missing
- Functional tests not performed
- CPNI cleared

**Functional
Tests
Performed**

- Device Charging (Chargeport)
- WiFi/Bluetooth
- Rear Camera Picture/Video
- Front Camera Picture/Video
- Display (LCD Test/Spots/Pixels)
- Ghost Failure (Burn in LCD)
- Blackspot/Whitespot
- SIM Card/Card Recognition
- Speaker (Includes Second Mic Speaker)
- Receiver/Microphone (Audio-Loopback)
- Earphone
- Earpiece
- Headset Unplug Test (If applicable)
- Headset Record Test (If applicable)
- Touch/Fingerprint
- Face ID
- Buttons (Volume/Power)

For additional information regarding the device unlocking process please [click here](#).