

GRADING

SM_HKDW



SM_HKDW offers in-house inventory and partner inventory.

[SEE GRADING AND TESTING FOR OUR IN-HOUSE INVENTORY](#)

[SEE GRADING AND TESTING FOR OUR SUPPLIER DIRECT INVENTORY](#)

GRADING FOR IN-HOUSE INVENTORY

SM_HKDW offers used devices of various grades, sourced directly from major carriers. We offer fully functional and tested devices at better prices than a brand new phones.

When you buy from SM_HKDW, you will know the exact condition of every device you order. See

IN-HOUSE FUNCTIONAL TESTING



A

Flawless at first glance

The screen will have very few, if any, faint scratches only visible upon close inspection or viewing/rotating under light.

The housing/bezel will have very few, if any, minor blemishes only visible upon close inspection.



CLICK IMAGES ABOVE TO EXPAND

B+

Excellent

The screen will have few, faint small scratches, only visible upon close inspection or viewing/rotating under light.

The housing/bezel will have few, faint small blemishes only visible upon close inspection.



CLICK IMAGES ABOVE TO EXPAND

B

Lightly Used

The screen will have few to several faint small scratches, only visible upon close inspection or viewing/rotating under light.

The housing/bezel will have several blemishes (scratches, scuffs), visible upon quick inspection.

Compared to the B+ grade, the screen might show slightly more signs of use, and the housing will show more signs of use.



CLICK IMAGES ABOVE TO EXPAND

B-

Heavily Used

The screen may have numerous faint and a few more pronounced/deep scratches visible upon quick inspection.

The housing/bezel will have several blemishes (scratches, scuffs) visible upon quick inspection.

The screens on the B- grade will show more signs of use compared to the B grade.



CLICK IMAGES ABOVE TO EXPAND



Cracked Glass

The screen, lens, and or back glass will have cracks.

Only key functions tested, see chart below.

The housing/bezel may have extensive, pronounced blemishes (scratches, scuffs), nicks, and or dents



CLICK IMAGES ABOVE TO EXPAND

D

Repair Stock, Cracked Glass, and Function Fail

Heavily damaged.

The screen, lens, and or back glass will have cracks.

The housing/bezel may have extensive, pronounced blemishes (scratches, scuffs), nicks, and or dents

One or more failures in functioning testing.



CLICK IMAGES ABOVE TO EXPAND

TESTING FOR IN-HOUSE

This chart outlines the minimum thresholds needed to be met for each grade. See [Grading Scale](#) to learn more.

<input type="text" value="Search"/> Q						
Grade Test	A	B+	B	B-	C	D
	Flawless at first glance	Excellent	Lightly Used	Heavily Used	Cracked Glass	Cracked Glass with and one or more function fail
Data Cleared	Y	Y	Y	Y	Y	Y
All Activation Locks are Disabled	Y	Y	Y	Y	Y	Y
Powers ON/OFF	Y	Y	Y	Y	Y	Y
Establishes Network Connection	Y	Y	Y	Y	Y	-
Device Charges	Y	Y	Y	Y	Y	-
Digitizer Function	Y	Y	Y	Y	Y	-
LCD Function	Y	Y	Y	Y	Y	-
Less than 3 Missing Pixels	Y	Y	Y	Y	-	-
Wi-Fi Connectivity	Y	Y	Y	Y	-	-
LDI Function	Y	Y	Y	Y	-	-
Rear Picture / Camera / Video Operational	Y	Y	Y	Y	-	-
Speaker and Microphone Function	Y	Y	Y	Y	-	-
Exterior Buttons Function (Home, Volume, Mute, Power, Etc.) Operational	Y	Y	Y	Y	-	-
No Nav Bar / Menu Burn-in	Y	Y	Y	Y	-	-
No Bruising nor Burn-in Present	Y	Y	Y	Y	-	-
No Chips nor Delamination Present on Main Display Area or Screen Borders	Y	Y	Y	Y	-	-
Backlight Function	Y	Y	Y	Y	-	-
Proximity Sensor Function	Y	Y	Y	Y	-	-
Vibrator Function	Y	Y	Y	Y	-	-
Fingerprint/Facial Recognition Function	Y	Y	Y	Y	-	-
Front Picture / Camera / Video Operational	Y	Y	Y	Y	-	-
Headset Jack Function	Y	Y	Y	Y	-	-
GPS Function	Y	Y	Y	Y	-	-
Bluetooth Function	Y	Y	Y	Y	-	-
Battery Health (80%+)	Y	Y	Y	-	-	-

GRADING FOR OUR SUPPLIER DIRECT WAREHOUSE

Devices are thoroughly inspected and receive a grade based on cosmetic condition and functionality. Here is a full breakdown of our stock grades with example images. All devices have the OEM locks disabled and have been data cleared.

See **[Supplier Direct Functional Testing](#)** to learn what tests are run to determine the grades.

AA+

Like New, Fully Functional Devices

Like-new devices from Buyer's Remorse programs typically returned by consumers within 14 days of purchase.



CLICK IMAGES ABOVE TO EXPAND

A+

Light Wear and Tear, Fully Functional Devices

Devices have passed all functional tests performed and may exhibit some minor cosmetic blemishes.



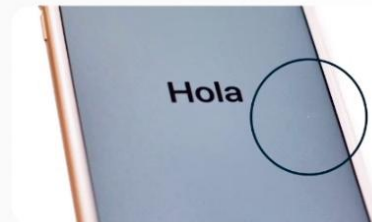
CLICK IMAGES ABOVE TO EXPAND

A

May also be sold as A-

Light Wear and Tear, Partially Functional Devices

Devices are functional but did not pass all functional tests and may exhibit some minor cosmetic blemishes.



CLICK IMAGES ABOVE TO EXPAND

B+

More Aggressive Wear and Tear, Fully Functional

Devices have passed all functional tests performed. They will exhibit more noticeable cosmetic blemishes.



CLICK IMAGES ABOVE TO EXPAND

B

May also be sold as **B-**

More Aggressive Wear and Tear, Partially Functional

Devices are functional but did not pass all functional tests. They will exhibit more noticeable cosmetic blemishes.



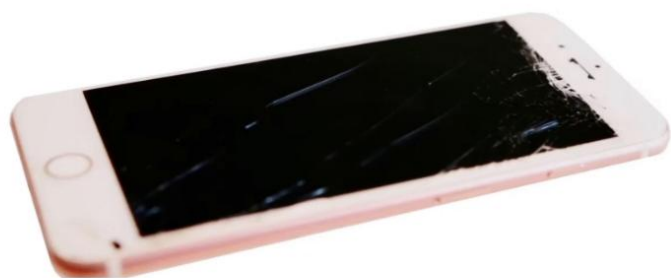
CLICK IMAGES ABOVE TO EXPAND

C

May also be sold as C-

Heavily Damaged Cosmetics, Only Key Functions Tested

Devices may exhibit damage on all surfaces and major screen issues. Only key functions tested.



CLICK IMAGES ABOVE TO EXPAND

EXC

All: May Show Some Minor Signs of Use on Unit

AirPods/AirPod Pros: Includes charging case. HomePod: Includes charging cable. Apple TV: Includes power cord and Siri remote.

FAIR

All: May be Damaged. Not Functionally Tested or Failed Tests.

AirPods/AirPod Pros: May be headset only. Headset or charging case has damage. Apple TV: May be base unit only.

GOOD

All: May Show More Aggressive Signs of Wear

AirPods/AirPod Pros: Includes charging case. HomePod: Includes charging cable. Apple TV: Includes power cord and Siri remote.

NIB

All: Unopened and in Original Shrink Wrap Packaging

Products will be in their original packaging, including shrink wrap. We do not unwrap, open, inspect nor test.

OBX

All: Like New Cosmetics

AirPods/AirPod Pros: Includes charging case and lightning to USB cable. HomePod: Includes charging cable. Apple TV: Includes power cord, Siri remote, and lightning to USB cable.

SUPPLIER DIRECT TESTING FOR MOBILE DEVICES AND TABLETS

This chart outlines the minimum thresholds needed to be met for each grade.

Note: For tests that indicate "-," we are not guaranteeing the functionality, nor that the test was performed.

See [Grading Scale](#) to learn more.

<input type="text" value="Search"/> Q						
Grade Test	AA+	A+	A	B+	B	C
	Like New, Fully Functional Devices	Light Wear and Tear, Fully Functional Devices	Light Wear and Tear, Partially Functional Devices	More Aggressive Wear and Tear, Fully Functional	More Aggressive Wear and Tear, Partially Functional	Heavily Damaged Cosmetics, Only Key Functions Tested
Data Cleared	Y	Y	Y	Y	Y	Y
All Activation Locks are Disabled	Y	Y	Y	Y	Y	Y
Powers ON/OFF	Y	Y	Y	Y	Y	Y
Establishes Network Connection	Y	Y	Y	Y	Y	Y
Device Charges	Y	Y	Y	Y	Y	Y
Digitizer Function	Y	Y	Y	Y	Y	-
LCD Function	Y	Y	Y	Y	Y	-
Less than 3 Missing Pixels	Y	Y	Y	Y	Y	-
Wi-Fi Connectivity	Y	Y	Y	Y	-	-
LDI Function	Y	Y	-	Y	-	-
Rear Picture / Camera / Video Operational	Y	Y	Y	Y	-	-
Speaker and Microphone Function	Y	Y	Y	Y	-	-
Exterior Buttons Function (Home, Volume, Mute, Power, Etc.) Operational	Y	Y	Y	Y	-	-
No Nav Bar / Menu Burn-in	Y	Y	Y	Y	-	-
No Bruising nor Burn-in Present	Y	Y	Y	Y	-	-
No Chips nor Delamination Present on Main Display Area or Screen Borders	Y	Y	Y	-	-	-
Backlight Function	Y	Y	-	Y	-	-
Proximity Sensor Function	Y	Y	-	Y	-	-
Vibrator Function	Y	Y	-	Y	-	-
Fingerprint/Facial Recognition Function	Y	Y	-	Y	-	-
Front Picture / Camera / Video Operational	Y	Y	-	Y	-	-
Headset Jack Function	Y	Y	-	Y	-	-
GPS Function	Y	Y	-	Y	-	-
Bluetooth Function	Y	Y	-	Y	-	-
Battery Health (70%+)	Y	Y	-	-	-	-
14-Day Buyers Remorse	Y	-	-	-	-	-